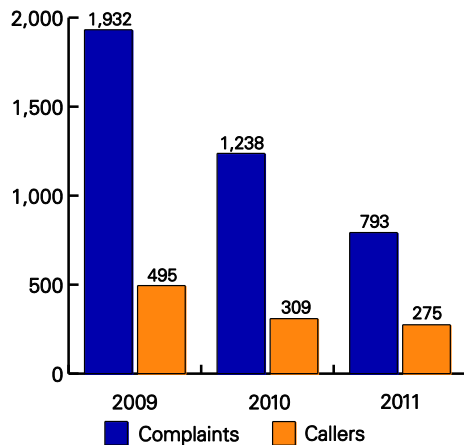


2012 COMMUNITY ENVIRONMENT AND NOISE ADVISORY COMMITTEE - UPDATE

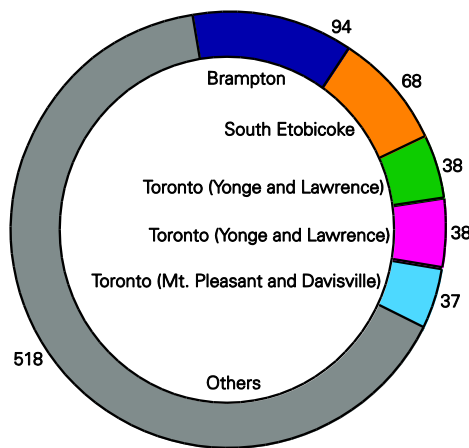
GREATER TORONTO AIRPORTS AUTHORITY

FEBRUARY 2012

Noise Complaints and Callers (2009–2011)

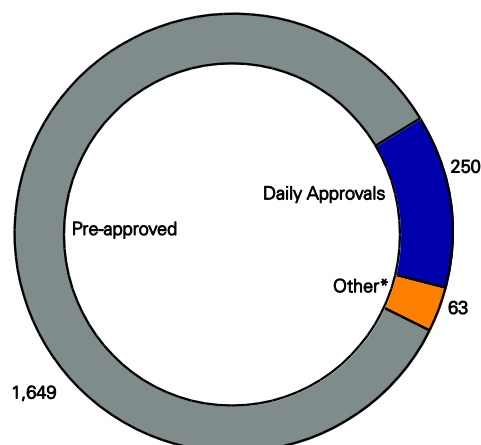


Top Five Callers vs. All Other Callers (2011)



This chart shows the number of complaints made by our five most frequent callers, identified by location.

Restricted Hours Flights (November–December 2011)



*Other operations include medevac flights, weather alternate flights, military and police.

Air Services

Starting March 25, **Turkish Airlines** will increase service to Istanbul to four times weekly, from three times weekly.

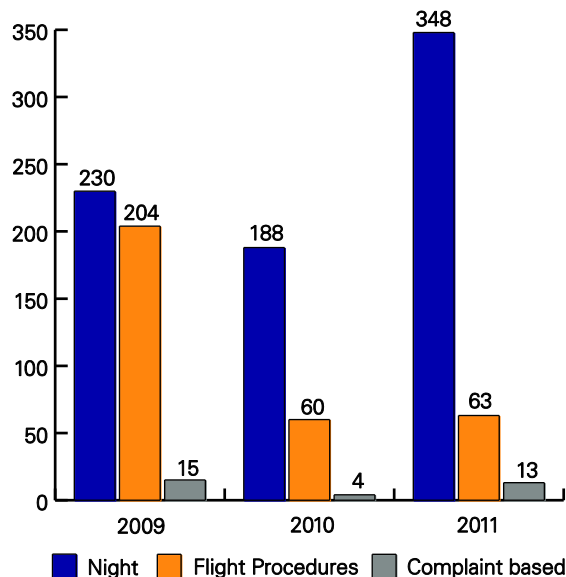
Between June 22 and September 10, German airline **Condor** will fly three times weekly to Frankfurt, returning to Toronto Pearson after many years.

Early Turn Trial

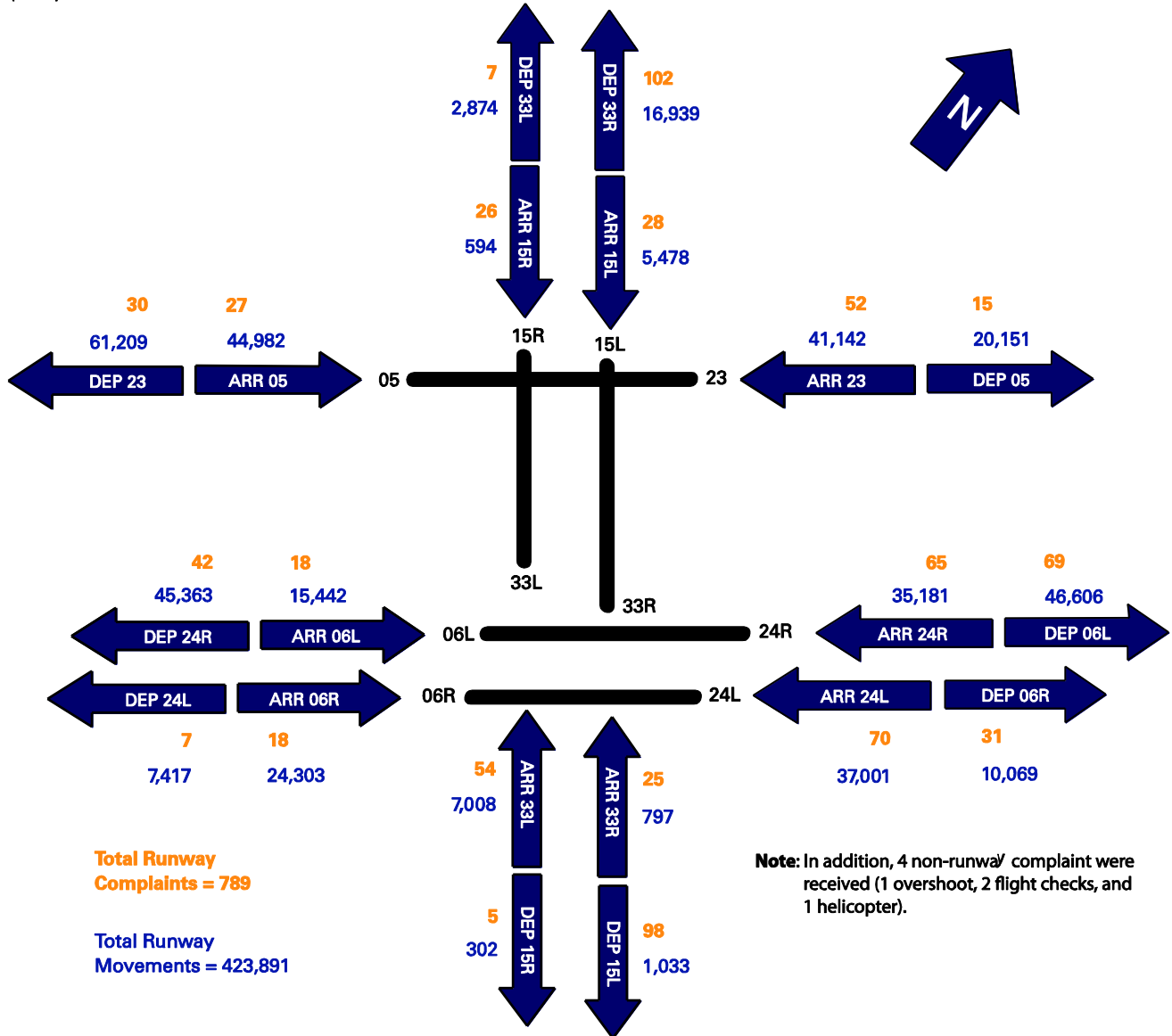
The trial program allowing early turns on the north/south runways and extended prop turn hours continues, and related complaints are minimal.

Throughout the trial from March 3, 2008, to December 31, 2011, 1,886 eligible jet aircraft (20 per cent) conducted an early turn off the north/south runways, resulting in six complaints. During this time, 2,253 props (93 per cent) conducted early turns between the hours of 6:30 and 6:59 a.m., while 2,915 (86 per cent) initiated early turns between 11:01 and 11:30 p.m., resulting in 28 complaints.

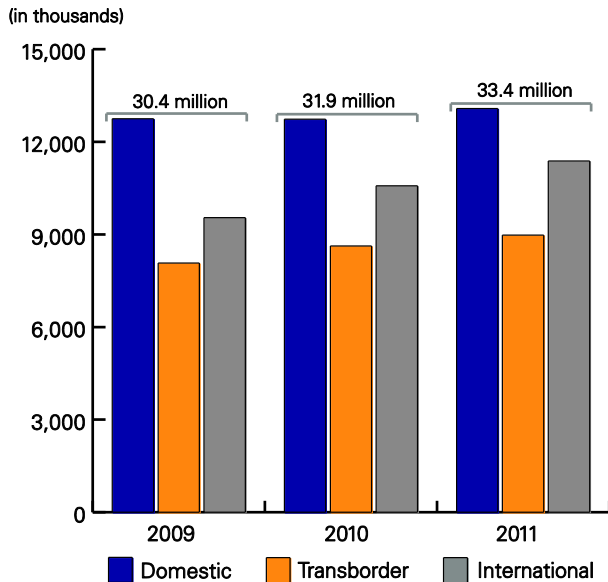
Enforcement Investigations (2009–2011)



Runway Movements and Noise Complaints by Runway Operation (2011)

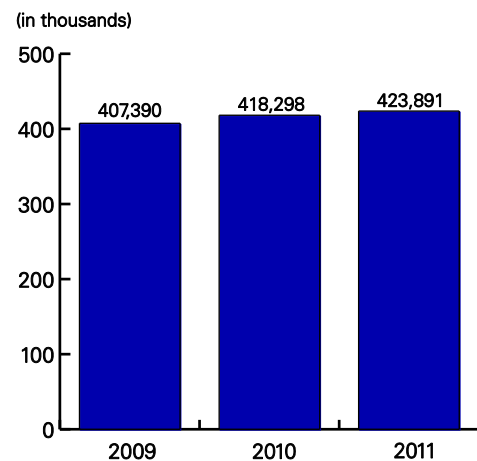


Passenger Traffic at Toronto Pearson (2009-2011)



Note: These numbers are estimates.

Runway Movements at Toronto Pearson (2009-2011)



Note: These numbers are estimates.