

NIGHT FLIGHTS OUTREACH QUICK FACTS

Toronto Pearson's vision is to become North America's premier gateway airport. We're growing and improving to meet demand and put the magic back into the travel experience.

NIGHT FLIGHTS AT PEARSON

Did you know that Toronto Pearson operates around-the-clock, 7 days a week?

- In 2011, of the approximately 1,100 daily flights taking off and landing at Toronto Pearson, 3 per cent – or an average of 36 flights - occurred between 12:30 a.m. and 6:30 a.m. We call these night flights.
- Toronto Pearson's nighttime operations are regulated by an agreement with Transport Canada. We call it the budget.
- The number of night flights that are allowed to takeoff and land in a year is increased by the percentage growth in passengers; for example, if passengers grow by 5%, then the budget grows by 5%. This system has been in place since 1997.
- In order to manage within the current budget, we have had to turn away business. The budget prevents the Airport from meeting demand, reduces economic opportunities for the Toronto region and artificially limits the number of connections and destinations for business and leisure travellers.

GROWING DEMAND

Demand for nighttime flights is growing faster than daytime demand.

- As our world becomes more connected, there's a greater demand for flights to take off and land between 12:30 a.m. and 6:30 a.m.
- Demand for better connections to emerging markets, improvements in aircraft technology, an ethnically diverse population and economic growth in the Greater Toronto Area are driving demand for nighttime flights.
- Based on the current night budget formula, the allowance for nighttime operations will continue to grow modestly depending on the rate of passenger growth. Growth at this rate will not accommodate the demand for night flights that's expected.

OUR PROPOSAL

We understand that nighttime operations impact our neighbours.

- To allow the Airport to serve existing and forecasted demand, while ensuring we grow responsibly, Toronto Pearson will be asking Transport Canada for a modest increase in the number of flights at night.
- We are not recommending elimination of the budget; rather, we are requesting a modest increase to the budget that would be phased in as demand requires.
- Our forecasts suggest we would need three modest increases over the next 15 years to meet the needs of our guests, airline customers, surrounding business community and the Greater Toronto Area.
- These phased increases would occur in the year following a year when night flight demand reached 95% of the annual night flight budget. In years when night flight demand doesn't trigger an increase, we will just see our budget increase based on annual passenger traffic growth.
- In practical terms, this would result in an average of 41 flights per night in 2012, just 3 more than the 38 that would be permitted without the triggered increase.

Stay in touch with your Toronto Pearson Community Engagement Team!
Visit www.torontopearson.com/community, call 416-776-5739 or email community.engagement@gtaa.com to learn more.

NIGHT FLIGHTS OUTREACH FREQUENTLY ASKED QUESTIONS

1. **Why can't all planes just arrive and depart during the day?**

As our world becomes more connected, there's a greater demand for flights to take off and land with travellers and goods between 12:30 a.m. and 6:30 a.m. And this demand is increasing at a much greater rate than demand for flights at other times of the day.

Most night flights are not overflow from daytime operations – they are flights that because of travel distance, scheduling requirements or product delivery timelines need to arrive or depart at night. We also reserve approximately 20 per cent of our budgeted flights to allow for situations outside of our control, such as: weather delays; medevac flights; military and police operations; and airline mechanical delays.

The GTAA diligently manages night operations to ensure that only those flights that are required to operate at night are permitted.

2. **Have you considered the community impacts of this request?**

We want to be a good neighbour – and we want to make sure you know what we're doing. We understand that nighttime operations impact our neighbours. We believe that maintaining the cap on the number of flights at night is a responsible approach that balances the increasing demand for nighttime operations and the interests of the community.

3. **What else does Toronto Pearson do to reduce the impact of nighttime flights on neighbours and local residents?**

Toronto Pearson has a number of procedures specific to our airport to minimize our impact on our neighbours. For example, from 12:00 a.m. to 6:30 a.m. and when wind, weather and safety permit, aircraft use nighttime preferential runways to limit the impact on residential neighbourhoods. Our website and annual Noise Report are good resources for additional information about how we work to limit the impacts of noise on our neighbours.

In addition, Toronto Pearson's noise footprint has reduced, largely due to the fact that aircraft operating today have become quieter, and only the quietest aircraft are operating in the nighttime hours.

4. **Where can I get more information?**

When we launched our new Toronto Pearson brand we identified stewardship – or responsibility to others – as one of our core values. Talking with our neighbours is the start of a bigger commitment we're making to build stronger relationships with the communities where we live and operate. We believe that by understanding more about our business, you can in turn help us continue to grow into an even better corporate neighbour.

Toronto Pearson is planning to submit a request to modestly increase the number of flights that are allowed to fly at night. To have your comments included as part of our submission, please send your comments on our Night Flights Outreach by December 5, 2011. Visit our website at www.torontopearson.com/NightFlightsOutreach to learn more.